

**Individualised Support Services  
 Schedule of Fees and Charges**

Effective November 2016

Form#: IT025

Review Date: November 2016

Version#: 2

Status: Active

Service	Individual Support Packages and NDIS Participant	Fee for Service (Ex GST)	Fee for Service (Incl GST)
<b>Core Supports (please see NDIS prescribed costs for Capacity and Capital support rates, quotes to be provided upon request)</b>			
Personal Support (Weekdays) 7am – 10pm	as per prescribed cost	\$47.00	\$51.70
Personal Support (Weekends) 7am – 10pm	as per prescribed cost	\$57.80	\$63.58
Active Support - Night Hours (Weekdays) 10pm – 7am	as per prescribed cost	\$55.80	\$61.38
Active Support - Night Hours (Weekends) 10pm – 7am	as per prescribed cost	\$69.20	\$76.12
Sleepover Shift 10pm – 7am Inactive Support	as per prescribed cost	\$122.00 only	\$134.20
Travel – Use of Vehicle	as per prescribed cost	\$1.20 per Kilometer	\$1.32
Public Holidays	as per prescribed cost	\$94.00 per hour	\$103.40
<b>ONE OFF/EMERGENCY SUPPORT ON PUBLIC HOLIDAYS</b>			
One-off/Emergency Personal Support 12am – 12am	as per prescribed cost	\$94.00 per hour	\$103.40

Service	Individual Support Packages and NDIS Participant	Fee for Service (Ex GST)	Fee for Service (Incl GST)
<b>SHORT TERM &amp; CRISIS MANAGEMENT PROGRAM</b>			
<b>(EMERGENCY SUPPORT REQUEST - STAFF MEMBER CALL-OUTS WILL INCUR A MINIMUM 3 HOUR CHARGE – RELEVANT TO THE TIME OF DAY)</b>			
Co-Ordination Fee for Operator's time	as per prescribed cost	\$45.40 per hour (15 minute increments)	\$49.94
Emergency Personal Support (Weekdays) 7am – 10pm	as per prescribed cost	\$45.40 (min 3 hours)	\$49.94
Emergency Personal Support (Saturdays) 7am – 10pm	as per prescribed cost	\$68.10 (min 3 hours)	\$74.91
Emergency Personal Support (Sundays) 7am – 10pm	as per prescribed cost	\$90.80 (min 3 hours)	\$99.88
Emergency Active Support - Night Hours (Weekdays) 10pm – 7am	as per prescribed cost	\$45.40 (min 3 hours)	\$49.94
Emergency Active Support - Night Hours (Saturdays) 10pm – 7am	as per prescribed cost	\$68.10 (min 3 hours)	\$74.91
Emergency Active Support - Night Hours (Saturdays) 10pm – 7am	as per prescribed cost	\$90.80 (min 3 hours)	\$99.88
<b>Cancellation Charge -Full Cost of Service (see below)</b>			

- Karden Disability Support Foundation requires a minimum of 24 hours' notice of shift cancellation. If the required minimum notice is not given the shift cancelled will be invoiced at the full rate. This practice applies to NDIS participants for a maximum of 8 late notice shift cancellations per year.
- Service user to commit to minimum of 1 term – Invoices sent in 10 week Blocks at the beginning of each term. Fee paid in advance covers term dates and cannot be rolled over. (Relevant to some Creative and Therapeutic Programs)
- A detailed description of services can be provided by contacting Karden Support Services on 5331 7924.

#### **CONTACT DETAILS**

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